

ServiceLine



Whether you're looking for a new home,
wanting to refinance or in the need of a remodel –
We can help!

We have the tools and resources you need
to make the right decision.
Our rates are competitive, applying is easy
and as always our service is great!

So what are you waiting for?

Give our Loan Department a call today
and find out more 559-226-8282, Option 2.

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"First California Federal Credit Union is your Financial Connection" serving Active and Retired Federal Government Employees, Military, Business Partners and Qualifying Family/Household individuals working or living in Fresno County.

Employee Spotlight

If you have recently needed help with your account then I'm sure you have had the pleasure of working with **Angela**. Angela is our newest Accounting Clerk and has excelled at her job since starting the position in October. She has made a wonderful addition to the Accounting Department with her sense of humor and great people skills. When interacting with members she is patient, understanding and most importantly thorough. Angela says the favorite part of her job is, "Working with the members directly to help solve their account issues and having fun interactions with them – I want them to leave happy and not upset."



Holiday Closings

Independence Day

Wednesday, July 4, 2018

Labor Day

Monday, September 3, 2018

Thoughts for the Quarter

"In three words I can sum up everything I've learned about life: it goes on."

– ROBERT FROST

"If you want to know what a man's like, take a good look at how he treats his inferiors, not his equals."

– J.K. ROWLING

"Friendship ... is born at the moment when one man says to another 'What! You too? I thought that no one but myself ...'"

– C.S. LEWIS, THE FOUR LOVES

Exciting Changes Coming Soon!

We are excited to announce our website will be getting a major makeover! We have listened to your needs and realized it was time for some much needed changes. We are in the final stages of our website redesign and should be complete by mid-August. So be sure to keep your eye out for the new design.



Discount Amusement Park Tickets

Did you know FCFCU offers discounted tickets to Wild Waters and Six Flags Theme Parks? That's right, whether you are trying to escape the heat by spending the day at the waterpark or planning a day trip to check out some thrilling roller coasters – we have the tickets for you! You can stop by the branch to purchase your Wild Water tickets and visit our website to purchase Six Flags Magic Mountain or Six Flags Discovery Kingdom discounted tickets. For more information give us a call at 559-226-8282.

Contact information:

First California Federal Credit Union
2525 East Shields Avenue
Fresno, California 93726
www.firstcalfcu.org

Phone: (559) 226-8282

Fax: (559) 228-0758



Toll Free: 1-877-542-0003

Hours: Monday-Thursday: 10:00 a.m. - 5:30 p.m.

Friday: 10:00 a.m. - 6:00 p.m.

Quick-Phone Audio Response System: 1-800-508-9665

Mortgage Loan Center: 1-888-469-0191

Follow Us:  

Fraud Alert

Summer fraud does NOT equal summer fun! Recently, we have seen an increase in fraud cases with our members. Scammers are becoming more and more creative these days but we have some tips on how to help prevent your account from potentially being targeted.

- **Proceed with Caution** – Whenever opening emails, clicking on links, entering contests online or answering phone calls from numbers you are not familiar with be sure to proceed with caution. If a website is asking to provide financial information it is most likely a scam.
- **Limit Sharing** – Don't give up your personal or financial information so easily. At times we get caught up in the moment and forget to stop and think about what we are sharing with others. Remember if someone asks for your email or any other information you have the right to decline. This will limit scammers from getting a hold of your information – remember the more information you give out the easier it is to collect.
- **Monitor Accounts** – Checking your accounts daily is a good habit to get in to. This will not only allow you to see where your account balance stands at but you can also easily spot if something is suspicious.

Remember, if you do see any suspicious activity report it to the credit union immediately so that we can take the proper steps to help you gain control of your account again.

Attention Visa Credit Card Holders

Just a reminder as of June 2018 your Visa Credit Card Remittance Payment Address has changed. Please note the new address below.

PO Box 6825
Carol Stream, IL 60197-6825

If you use Bill Pay to make your credit card payment be sure to update the address. For mailed payments; always include your remittance coupon to ensure proper credit. For further questions please contact our Accounting Department at 559-226-8282, Option 4.

Board of Directors

First California Federal Credit Union's Board of Directors meet every month to plan strategic goals for the Credit Union. They volunteer their time, knowledge, and professional experience to serve and represent the best interests of the Credit Union. If you are the type of person who wishes to influence the community positively and enjoys working with others, then consider sitting on the Board of Directors or Supervisory Committee. We would love to have you! All applicants are required to meet specific requirements. If you are interested in better serving your community, please contact Dianne Edwards, CEO at 559-226-8282, ext. 631.



Are you traveling this summer?

If you have big summer travel plans be sure to let First California Federal Credit Union know before! Traveling is always fun but sometimes we encounter surprises that aren't always pleasant. Before traveling be sure to give us a call and let us know of your travel dates – this will ensure you have no hiccups while lying on the beach soaking up the sun or exploring some of the great museums this summer. Give our Accounting Department a call at 559-226-8282, Option 4.



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SINCE 1924

2525 East Shields Avenue • Fresno, CA 93726



It pays to have good friends!

With our membership referral program for each new member you refer to us, we will give you and your friend \$25 when they open a checking account with us! It's easy! Write your name and phone number below, give the flyer to your friend and have them present it to us when they open their account!*

*When you refer a member to FCFCU and they open a Checking Account with us you both will receive \$25. Must present referral form at time of account opening. Your referral's checking account must remain open, active, and in good standing for at least 90 days to receive offer. Offer will be rewarded by the month end of the 90 days. We reserve the right to cancel the promotion at any time. Employees of FCFCU are not eligible for this promotion. Other restrictions may apply.

Referred by: _____

Phone Number: _____