



First California
Federal Credit Union

2525 East Shields Ave. • Fresno, CA 93726 • (559) 226-8282 • FAX (559) 226-8909

April 15, 2020

Dear Member,

As the COVID-19 crisis continues to unfold, many of us feel uncertain and continue to struggle with all the responsibilities we have. We worry about our families, friends, co-workers, and our financial resources and how this will affect us. First California FCU understands your concerns and the challenging times our membership is facing.

We want to reach out to you and let you know if you are experiencing financial hardship due to COVID-19, please call us immediately at 559-226-8282 for assistance. Our Specialists can work with you to reach a payment option that best works for you. FCFCU has been here for you since 1924 and we will continue to serve you through good times and bad times. We are here to help you navigate through these difficult times.

We encourage you to call us or email in lieu of coming into the branch. If you must come in, we follow social distancing guidelines and the branch is thoroughly cleaned daily. For your convenience, we have online banking, direct deposit, drop box, telephone call, ATM access at the branch and the use of CO-OP ATM's fee free, Debit card, and VISA credit cards. Your health and safety and that of our Staff is important to us. We thank you for being a valued member of First California Federal Credit Union.

Warm Regards,

A handwritten signature in blue ink that reads "Dianne Edwards".

Dianne Edwards
President/CEO
First California Federal Credit Union
2525 E. Shields Avenue
Fresno, CA 93726
559-226-8282